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CSA 081720a





August 17, 2020

COVID-19 Post Payment Audits to Resume

Change Healthcare is committed to keeping you informed regarding the ongoing publications related to COVID-19. The details are rapidly changing, and these CSAs are one way we are sharing the details that pertain specifically to our Pharmacy customers.

This notification is to inform you of the following items recently published by CMS, HHS, and the DME MACs as they relate to pharmacies.

Also included is an outline of previously published notifications to help consolidate all COVID-19 items into one reference guide.

(The below details contain content directly from publications provided from the above sources)

New / Updated Items of Interest:

MACs Resume Medical Review on a Post-Payment Basis

Post Payment Audit include CERT and RAC Audits:

- CERT Audit contractor is Advance Med
- RAC Audit Contractor is Performant

To protect the Medicare Trust Fund against inappropriate payments, Medicare Administrative Contractors (MACs) are resuming fee-for-service medical review activities. **Beginning August 17**, the MACs are resuming with post-payment reviews of items/services provided before March 1, 2020. The Targeted Probe and Educate program (intensive education to assess provider compliance through up to three rounds of review) will restart later. The MACs will continue to offer detailed review decisions and education as appropriate.

Click here for the CMS article.

To learn more about how MedRx Network can support you through the crisis, and to stay informed about related announcements, testing updates, and industry regulations, visit our MedRx COVID-19 Notification page.

Change Healthcare continues to monitor this rapidly evolving situation and will provide updates as circumstances change.

Change Healthcare is proud to be your business partner and remains committed to your success.

Thanks for your attention to this announcement,

Change Healthcare

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